

Applicable to all Bookings

Important: The following terms and set out the basis upon which we deal with your booking. Please read them carefully as they set out our respective rights and obligations and in particular note that:

- We Scenic Tours (UK) Ltd, 4 Piccadilly Place, Manchester, UK, M1 3BN company number 05770868 are responsible for the performance of your holiday contract subject to your chosen products full booking conditions.
- We are a member of ABTA (numbers Y6328) which means you have the benefit of ABTA's assistance and Code of Conduct.
- If for any reason you cancel your holiday, cancellation charges will apply and may be up to 100% of the booking cost details of which will be in the relevant terms and conditions;
- You may make amendments to your booking but there will be a charge for this as set out in the relevant terms and conditions;
- You should take out travel insurance that is appropriate to your needs;
- Details of the passport, visa, or mandatory health requirements applicable to your holiday can be found in the relevant products terms and conditions but may be subject to change with little or no notice. You are responsible for ensuring that you comply with any such requirements and we recommend that you check the up to date position in good time and at regular intervals before your departure. For the latest travel advice from the Foreign & Commonwealth Office including security and local laws, plus passport and visa information check www.gov.uk/travelaware;
- Scenic Tours Europe Limited provides financial security as required by The Package Travel and Linked Travel Arrangements Regulations 2018 for package holidays;
- If your booking includes flights these will be financially protected by the ATOL scheme. But ATOL protection does not apply to all holiday and travel services listed. You will be provided with information on the protection that applies in the case of each holiday and travel service offered before you make your booking. If you do not receive an ATOL Certificate then the booking will not be ATOL protected. Please see our booking conditions for information, or for more information about financial protection and the ATOL Certificate go to: www.caa.co.uk
- If your booking does not include flights you are protected via [IPP](#)
- If you have any complaints about the service we provide as agent please contact us within 28 days of the act or omission giving rise to any such complaint. You can use ABTA's approved Alternative Dispute Resolution (ADR) if you have a complaint that isn't resolved. For details go to, www.abta.com. For all complaints relating to your chosen holiday arrangements please follow the procedure set out in the relevant booking conditions.

Read our full terms and conditions [here](#).

All Offer Terms and Conditions

All our holidays are subject to availability and are valid for new bookings only made between 31st October and 15th November. All prices shown are correct as of 31st August 2023 and are based on two people sharing our lowest priced available cabin and include any relevant discounts. Supplements apply for single travellers, upgraded cabins and other departure dates. Our offers are not combinable, and we reserve the right to withdraw our offers at any time. Our itineraries, hotels, dates, and inclusions are subject to change. International flights are not included as standard as

part of your cruise fare, however are available at an additional cost or as a flight credit included as part of our offers. Airport transfers are only available on the first and last day of your journey and at times we designate. Transfers outside these times will be at your expense and must be secured by your own arrangements. Emerald Cruises is a trading name of Scenic Tours (UK) Ltd. E&OE.

Be Our Guest

All our holidays are subject to availability and are valid for new bookings only made between 28th November and 21st December 2023. Supplements apply for single travellers, upgraded cabins and other departure dates. Bookings are non-refundable, non-transferable between departure years and must be paid in full at the time of booking. Credit card payments are not accepted. Our offers are not combinable, and we reserve the right to withdraw our offers at any time. Our itineraries, hotels, dates, and inclusions are subject to change. International flights are not included as standard as part of your cruise fare, however are available at an additional cost or as a flight credit included as part of our offers. Airport transfers are only available on the first and last day of your journey and at times we designate. Transfers outside these times will be at your expense and must be secured by your own arrangements. Flights may not be a direct service and are up to a credit amount of £500pp for Europe river cruises, £1,500pp for Southeast Asia river cruises, £1,200 for Caribbean yacht cruises, £1,000 for Mediterranean & Adriatic Sea yacht cruises, £1,000 for Seychelles & Indian Ocean yacht cruises, and is dependent on itinerary, cabin category and departure date booked. If the required air fare exceeds the set credit amount, additional charges will apply. Europe 2024 offer: Save up to 20% is applicable to 2024 Europe river cruises. This offer is available on selected Europe itineraries, departure dates and cabin grades. Southeast Asia 2024-2025 offer: Save of up to 10% is applicable to 2024-2025 Southeast Asia river cruises and is applicable on the cruise element only. Luxury yacht cruise 2024-2026 offer: Save up to 30% applies to selected 2024-2026 Caribbean, Mediterranean & Adriatic Sea, and Seychelles & Indian Ocean yacht cruises only. Emerald Cruises is a trading name of Scenic Tours (UK) Ltd. E&OE.

2023 River cruise offers

Second guest sails free offer

Second guest sails free offer applies to the cruise and cabin upgrade element of the sailing only and is not applicable to flights, taxes and port charges. Prices are correct as of 2nd October 2023, are based on two people and include the second guest sails free saving. Second guest sails free offer is available on selected 2023 Europe River and Southeast Asia river cruising itineraries, departure dates and cabin grades. Bookings are non-refundable and non-transferable and must be paid in full at the time of booking. Second guest sails free is available as a cruise-only or cruise with a flight credit option. For flight credit option, flights may not be a direct service and are up to a credit amount of up to £500pp for Europe river cruises and up to £1,500pp for Southeast Asia river cruises. If the required air fare exceeds the set credit amount, additional charges will apply. Credit Card payments not accepted.

2023 Europe river cruise offer

See the second guest sails free terms and conditions.

2023 Southeast Asia river cruise offer

See the second guest sails free terms and conditions.

2024 & 2025 River cruise offers

2024 Europe river cruise offer

All offers are valid for new bookings only. Savings of up to 20% apply to 2024 Europe river cruises.

Flexi Fare: Deposit required at time of booking (£300pp for Europe), with full balance due 120 days before departure. Flights are not included with this fare.

Best Available Fare: Must be paid in full 10 months prior to departure, or at the time of booking if less than 10 months prior to departure. Flights may not be a direct service and flights are up to a credit amount of £500pp. If the required air fare exceeds the set credit amount, additional charges will apply.

Flexi & Best Available Fare offers are strictly limited, subject to availability, until sold out or withdrawn.

2024 Europe limited-time special offer

Selected itineraries have additional savings applied. These bookings are non-refundable and non-transferable and must be paid in full at the time of booking. Credit card payments not accepted.

January - May 2024 Southeast Asia river cruise offer

Second guest sails free offer applies to the cruise and cabin upgrade element of the sailing only and is not applicable to flights, taxes and port charges. Prices are based on two people and include the second guest sails free saving. Second guest sails free offer is available on selected 2024 Southeast Asia river cruising itineraries, departure dates and cabin grades. Bookings are non-refundable and non-transferable and must be paid in full at the time of booking. Second guest sails free is available as a cruise-only or cruise with a flight credit option. For flight credit option, flights may not be a direct service and are up to a credit amount of up to £1,500pp. If the required air fare exceeds the set credit amount, additional charges will apply. Credit Card payments not accepted.

August 2024 - May 2025 Southeast Asia river cruise offer

All offers are valid for new bookings only. Savings of up to 10% apply to Southeast Asia river cruises.

Earlybird offer:

Deposit required at time of booking (a minimum of £1,000pp), with full balance due 120 days before departure. Flights are not included with this fare.

Super Earlybird offer:

Fare includes up to £500pp discount. Must be paid in full 10 months prior to departure, or at the time of booking if less than 10 months prior to departure. Flights may not be a direct service and flights are up to a credit amount of £1,500pp. If the required air fare exceeds the set credit amount, additional charges will apply.

2023 & 2024 Luxury yacht cruise offer

Caribbean & Central America offer:

Second guest sails free offer applies to the cruise and cabin upgrade element of the sailing only and is not applicable to flights, taxes and port charges. This offer is available on selected Caribbean itineraries, departure dates and cabin grades. Bookings are non-refundable, non-transferable and must be paid in full at the time of booking. Credit card payments are not accepted. Flights may not be a direct service and are up to a credit amount of credit amount of £1,200pp and is dependent on itinerary, cabin category and departure date booked. If the required air fare exceeds the set credit amount, additional charges will apply.

Mediterranean & Adriatic Sea offer:

Save up to 10% is available on new bookings only. Flights may not be a direct service and flights are up to a credit amount of £1,000pp and is dependent on itinerary, cabin category and departure date booked. If the required air fare exceeds the set credit amount, additional charges will apply. Free Drinks Package is applies to on board drinks only and excludes from the Chairman's Wine List.

2024-2026 Luxury yacht cruise offer

All offers are valid for new bookings only. Savings of up to 30% apply to 2024-2026 luxury yacht cruises. Free drinks applies to on board drinks only and excludes wines from the Chairman's Wine List.

Full fare: Flights are not included with this fare.

Flexi fare: Deposit required at time of booking (£500pp for Mediterranean sailings in 2024 or 20% for all other sailings in 2024/2025/2026), with full balance due 120 days before departure. Flights are included with this fare.

Best Available fare: Must be paid in full 10 months prior to departure, or at time of booking if less than 10 months prior to departure. Flights are included with this fare.

Flexi & Best Available Fares are strictly limited, subject to availability, until sold out or withdrawn. Flights may not be a direct service and flights are up to a credit amount of £1,250pp and is dependent on itinerary and departure date booked. If the required air fare exceeds the set credit amount, additional charges will apply.